

MONTANA SKY NETWORKS, INC.

CPNI POLICIES FOR PHONE/DATA SERVICES

OUR CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) POLICY

Montana Sky is committed to maintaining your privacy as one of our customers. In addition to protecting your personal information we are obliged to give additional protections to certain information about how you use your services. However, that information can help us customize and improve services we offer you.

In this section, we first describe what information we protect and how we protect it. **AS WE EXPLAIN IN THE “APPROVAL” SECTION BELOW, WE WILL ASSUME THAT YOU APPROVE OUR USE OF THIS INFORMATION, UNLESS YOU CONTACT US TO DENY OR RESTRICT YOUR APPROVAL.**

CPNI PROTECTIONS

We protect personal information related to your services: (1) information about the quantity, technical configuration, type, destination, location, and amount of your use of your services, and (2) information contained on your telephone bill concerning your services you receive. That information, when matched to your name, address, and telephone number is known as “Customer Proprietary Network Information” or “CPNI” for short. Examples of CPNI include information typically available from telephone-related details on your monthly bill – technical information, type of service, current telephone charges, long distance and local service billing records, directory assistance charges, usage data and calling patterns.

As a customer of our services, you have the right, and Montana Sky has a duty, under federal law, to protect the confidentiality of your CPNI. Unless we obtain your approval, Montana Sky may not use this CPNI to market products and services to you other than for services you currently purchase.

Recent changes in rules by the Federal Communications Commission require carriers to implement stricter procedures to verify the identity of callers who want to discuss call-detail information or to engage in online transactions that would allow access to account information generally.

Calls to Montana Sky Customer Service: In the past, customers calling Montana Sky’s customer service offices could discuss their services and billings with a Montana Sky representative, once that representative had verified the caller’s identity. The verification was usually done through questions about account information known to Montana Sky and the customer. This authentication practice will continue with respect to calls made to Montana Sky’s customer service offices, as a general matter. However, Montana Sky will not be able to discuss call-detail information with an account holder unless the caller provides the call detail to the Montana Sky representative or has a pre-established password.

Online Access to Account Information: Customers seeking online access to account information need a password before access can be permitted.

Access to Account Information at Office Locations: Customers seeking access to account information at Montana Sky retail outlets will need to produce a valid photo ID (generally a driver’s license or other ID issued by a government).

Notifications of Certain Account Changes: In addition to changes outlined above regarding access account information, Montana Sky will be notifying customers of certain account changes. For example, whenever a billing address is changed, or a password or other form of authentication is changed, Montana Sky will notify the account holder. These notifications may be sent to a postal or e-mail address, or by telephone, voicemail or text message.

APPROVAL

From time to time we would like to use the CPNI information we have on file to provide you with information about our communications-related products and services or special promotions. Our use of CPNI may also enhance our ability to offer products and services tailored to your specific needs. We would like your approval so that we, our agents, affiliates, joint venture partners, and independent contractors may use this CPNI to let you know about communications-related services other than those to which you currently subscribe that we believe may be of interest to you. **IF YOU APPROVE, YOU DO NOT HAVE TO TAKE ANY ACTION.**

However, you do have the right to restrict our use of your CPNI. **YOU MAY DENY OR WITHDRAW OUR RIGHT TO USE YOUR CPNI AT ANY TIME BY CALLING (406) 752-4335. RESTRICTING USE OF CPNI INFORMATION MAY LIMIT OUR ABILITY TO PROVIDE ANNOUNCEMENTS ABOUT NEW OFFERINGS OR SERVICES THAT YOU MAY BENEFIT FROM.**

Montana Sky also offers various other services that are not related to the services to which you subscribe. Under CPNI rules, some of those services, such as Montana Sky networking services, are considered to be non-communications related products and services. Occasionally, you may be asked during a telephone call with one of our representatives for your oral consent to Montana Sky’s use of your CPNI for the purpose of providing you with an offer for non-communications related products and services. If you provide your oral consent for Montana Sky to do so, Montana Sky may use your CPNI only for the duration of such telephone call in order to offer you additional services.

If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe. Any denial or restriction of your approval remains valid until your services are discontinued or you affirmatively revoke or limit such approval or denial.

HOW TO CONTACT US	
Local	(406) 752-4335, (406) 293-4335, (406) 889-4335
On-line	www.montanasky.net